



2025

Annual Report





Actually taking the time to hear our voice, it means a lot, because we're seen.

Thank you. Because now I'm seen.

— Zayyona, Covenant House Youth Ambassador





Table of Contents

Letter from Bill Bedrossian	03	Financial Reporting	09
Javon's Story	04	Acknowledgements	11
Impact Report	05	Letter from Rashyah	13
The Journey Home	07		



Letter from Bill

Welcome to the 2025 Covenant House International annual report.

For many years, we've watched the youth homelessness crisis deepen, driven by family crisis, youth exiting foster care, and issues of identity, to name a few causes. Economic factors are another significant cause, and more young people than ever are struggling to afford to live on their own.

This report shows how Covenant House is tackling the issue and the outcomes for the young people currently in our care in the United States, Canada, and Latin America. It also shares with you the plan we have to end the crisis altogether.

It will take a number of critical and compelling actions to end the youth homelessness crisis.

First, we have to lean into prevention. How do we ensure that the factors that are leading young people into homelessness are addressed? We must make sure that young people have the supports they need, so they don't end up homeless in the first place.

We also need to ensure that when young people are with us at Covenant House, they have the best possible services and programs. We're doing that through a model of care that is informed by data and by young people telling us what they need.

Finally, we must prioritize restoration and aftercare for young people who exit Covenant House or other youth housing programs. We want to make sure they can move into stable, affordable housing, which is the prime motivation behind our affordable-for-youth housing programs, as well as access to continued support when they face a crisis in the future.

Thank you for taking the time to read this report. I hope it leaves you feeling energized and excited to join us as we advance solutions to end youth homelessness as we know it today.

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke extending to the right.

Bill Bedrossian
President and CEO,
Covenant House International

A close-up, profile view of a young Black man with short hair, looking off-camera with a thoughtful expression. The background is blurred.

Javon's Story

"Taking walks and going to church showed me that God brought me here to grow and develop good habits, so that I could be in a better place mentally and spiritually."

— Javon

Reeling from the recent and violent loss of his older brother, Javon found himself at Covenant House Texas at a crossroads in his life. Growing up in the Third Ward, face to face with gang violence and intense poverty, Javon felt a deep hunger to do better for himself.

Shielded from a life of crime by his older brother, Javon was pursuing his undergraduate degree when he suddenly needed a home. "When I first got here, I was devastated since I never thought I'd be in this position," Javon stated. "My main focus has been how am I going to get out of here and set myself up to be better prepared for life."

Javon's stay at Covenant House gave him access to the Career and Education Center, where he took full advantage of the services not only to finish his undergraduate degree but, also, to secure his future employment and set up his post graduate degree plan. "I just know that I have to make it because of all the people around me who didn't," said Javon.

Javon's time here not only allowed him to progress academically but, also, spiritually as he began attending Wheeler Avenue Baptist Church and using his free time to truly confront his past. "I come from a dysfunctional family and many of my loved ones have passed," Javon said. "I've always felt abandoned and betrayed by the people I loved."

Taking full advantage of his free time on campus, Javon took up meditative walking and running to deal with the emotions he had been carrying beneath the surface. "Taking walks and going to church showed me that God brought me here to grow and develop good habits, so I could be in a better place mentally and spiritually," said Javon. "I'm learning to forgive my parents for their choices. It's hard, much harder than I thought it would be, but I know it will help me heal."

Reflecting on his time here, Javon noted the empathy he felt from staff and how nurtured he felt when talking about his academic and professional ambitions. "They saw that I really wanted better for myself, and so they poured into me with positive affirmation and encouragement, which really helped me as I was healing," he shared.

Javon will soon be leaving Covenant House Texas for his new role at the Texas Department of Criminal Justice, which offers not just employment, but housing, and he is already hard at work setting up his master's degree in information technology at Texas Southern University.

As Javon's time at Covenant House comes to an end, he challenges every youth in his position to keep their ambitions high. "You're down right now, but that does not mean you'll be down forever. So, come in, use the resources here, and focus," he advised.



Fiscal Year 2025 Impact Report

Providing Housing and Supportive Services to Youth Facing Homelessness

Our programs reached nearly **63,000**
young people across **5** countries...



896,000
Nights of
housing provided

17,000
On-site
medical visits

1.9 million
Meals served to
young people

2,500
Youth slept in a
Covenant House
bed each night,
on average

7,700
Youth served
in residential
programs

5,700
Youth served
through street
outreach programs

46,000
Youth reached in
public education
and prevention
programs

7,400
Youth served in
drop-in and non-
residential programs



Average Age
(Residential
Programs)

14
years old
Latin America
Housing

20
years old
U.S. & Canada
Short-term Housing

20
years old
U.S. & Canada
Transitional Housing

21
years old
U.S. & Canada
Permanent Housing

2025 Impact Report

Providing vital services that lead to

positive outcomes...

Youth come into our care with diverse experiences and needs

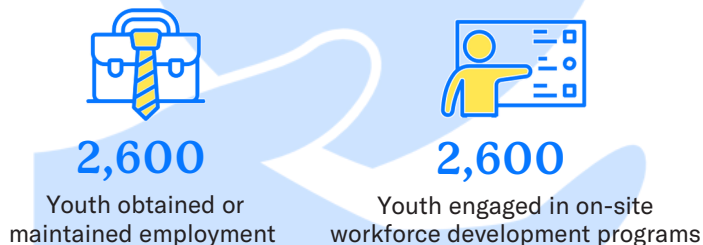
U.S. & Canada



Latin America



Supporting Youth Employment



3,300

Youth engaged in mental health services



1,900

Youth enrolled or remained in school



1,300

Youth engaged in on-site education programs

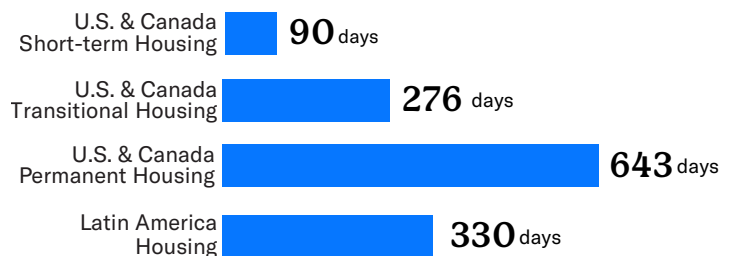


2,500

Youth moved to stable housing



Average Length of Stay (Residential Programs)



Supporting Young Families (Residential Programs)

Across all sites, we served

436
babies/children

341
young parents



The Journey Home

Progress Report

Covenant House International is committing to a bold, measurable plan to end youth homelessness as we know it. Our plan, The Journey Home, is guiding us to build out three integrated pathways — prevention, intervention, and restoration — so that safety, hope, and opportunity are within reach for every young person.

Each year more than 4.2 million young people in the United States and Canada experience homelessness for at least one night, and millions of children and youth in Central America and Mexico need safe, protective, and violence-free homes. Without new investments or interventions, youth homelessness in the U.S. and Canada is projected to grow by 12% annually, reaching an estimated 14.7 million young people by 2035 if we do nothing to stem this tide.

In 2025, we advanced our work on The Journey Home's prevention, intervention, and restoration goals. As part of our prevention strategy, for example, Covenant House has become a partner in New York City's "Cash with Care" pilot, a \$1.5 million city council-funded program that provides 60 youth experiencing homelessness with a direct cash payment on the first of each month for nine months, with full access to wraparound services at Covenant House and financial literacy support.

The pilot was introduced in collaboration with policy research center Chapin Hall, as a part of a new strategic partnership called Insight to Impact (i2i) that is turning frontline practice into a continuous engine for prevention and scaling what works at a pace and scope neither organization can achieve on its own. This study examines how direct cash assistance, combined with supportive services, influences each young person's pathway to housing, education, employment, and overall well-being.








With a successful pilot, this could become a strategy that saves tremendous financial and physical resources in the long term. It redirects youth who only need a momentary hand up from having to engage with more extensive social support networks and saves them from experiencing the long-term physical and psychological trauma that homelessness inflicts on young people.

Along our intervention pathway, we continued to develop and deepen the Covenant House Program Model to ensure the consistent delivery of our signature high-quality services at every Covenant House site across North and Central America. At Covenant House sites where this strength-based, trauma-informed program model is fully operational, we are already measuring improved outcomes. For example, stable exits from short-term housing in 2025 increased by nearly 10%. By 2028, all of our sites will fully implement the Program Model to unify service delivery, improve youth outcomes, provide consistent training to staff, support growth, and drive systemic change.

As part of The Journey Home's restoration pathway, Covenant House is pursuing expansions to our affordable-for-youth housing model. Affordable-for-youth housing units are safe, stable, and dignified homes specifically designed for young people who have experienced homelessness, are working full time, but are unable to afford market-rate housing. They rent apartments owned by Covenant House for 30% of their monthly income. With over a year of operational data from our first 28 units in Los Angeles, we're confident the model works and are codifying lessons learned into revised operating procedures to guide future projects.

The Journey Home

Last year, we set ambitious goals for The Journey Home for the next decade. By 2035, we will:

-  **Reduce the number of young people (ages 16-24) experiencing homelessness for at least one night by 50%.**
-  **Establish and implement a comprehensive prevention strategy.**
-  **Contribute premier thought leadership and influence policy on youth homelessness.**
-  **Create an affordable-for-youth housing continuum and add 1,000 housing units across our federation.**
-  **Launch three new evidence-informed programs in the areas of mental health and employment, aimed at preventing youth homelessness.**
-  **Build an international advocacy framework to drive policy and systems change.**
-  **Launch the Covenant House International Youth Congress to center youth and alumni voices and create a platform for them to influence decisions that will affect their lives and future.**

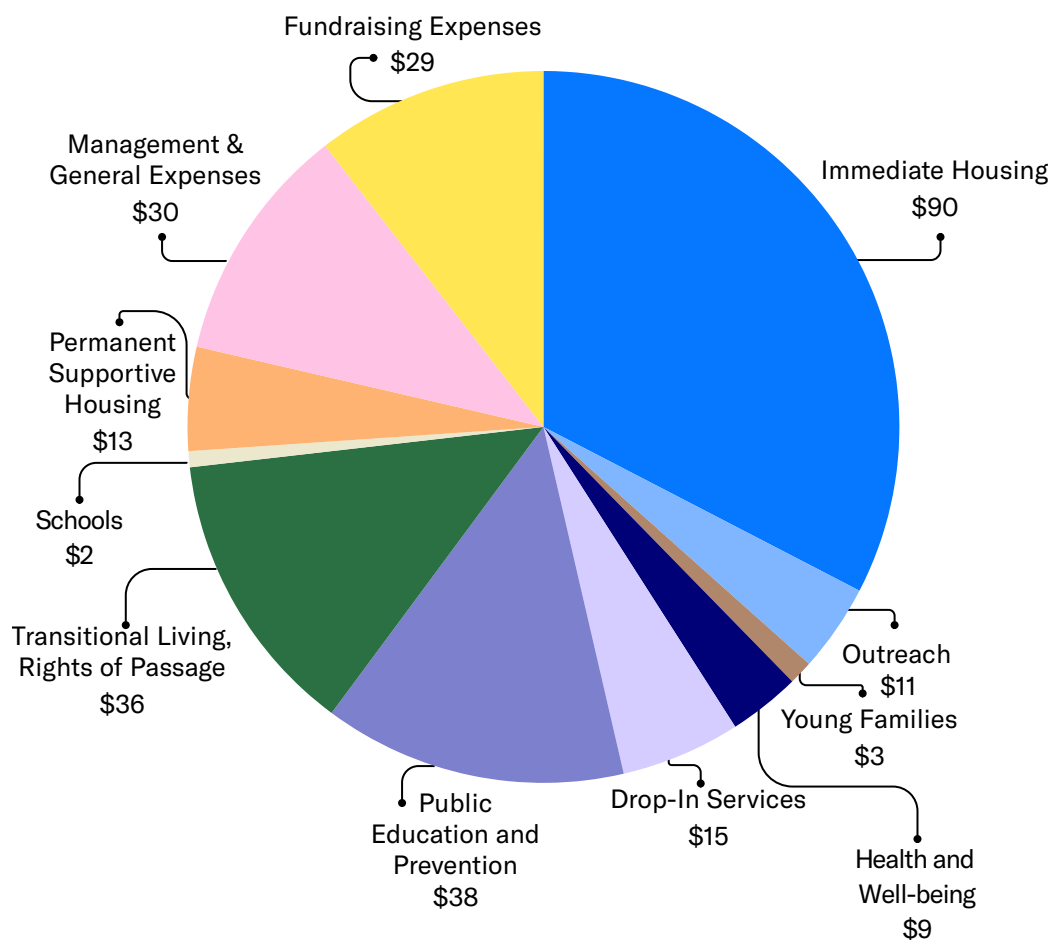
Over the next 10 years, we will not only confront homelessness where it happens but, also, lead efforts to prevent it, intervene effectively, and support young people long after they walk out our doors.



Financial Reporting

Covenant House is committed to maintaining and expanding our mission to serve young people in need. We are rigorous in our financial responsibility, and deeply value the critical contributions that make our care for young people possible.

Below, please find a summary of our total expenses in the last year, in millions.

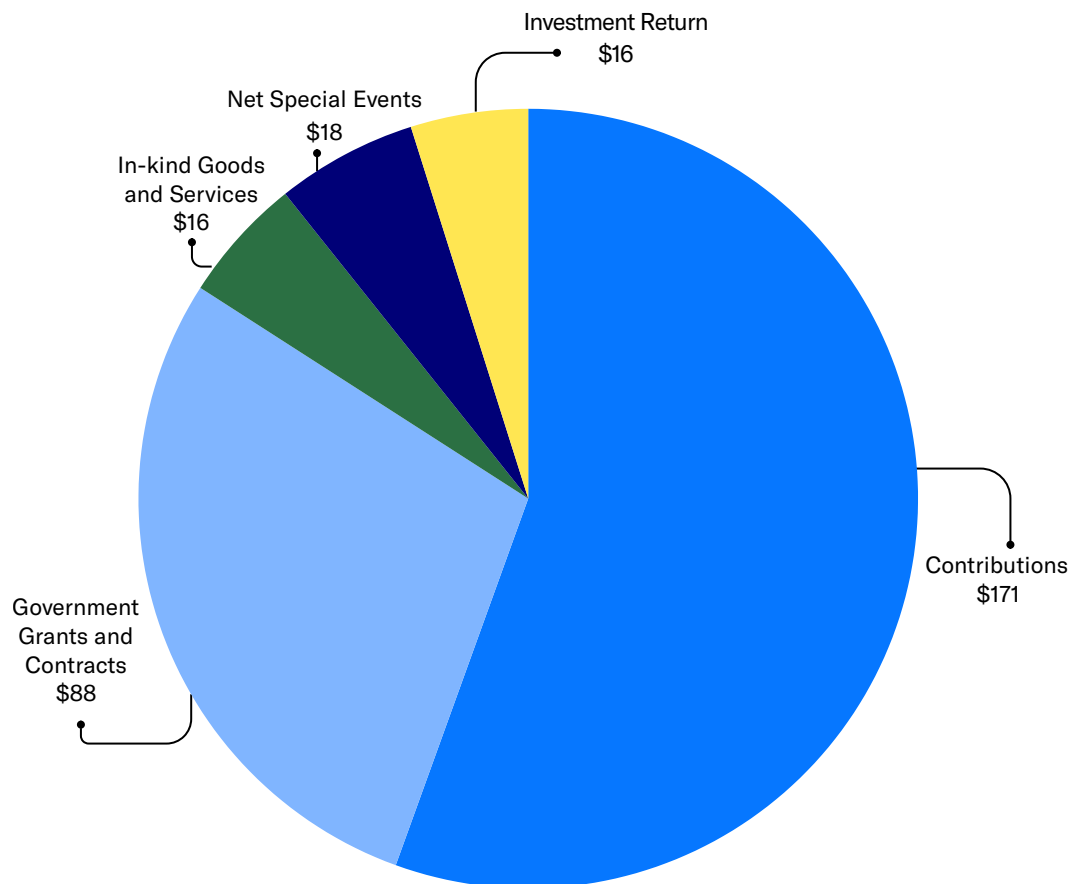


**Total Program
Services Expenses**

\$276M

Financial Reporting

Below is a summary of our total revenue this year, in millions.



Total Revenue

\$308M

Key Partners

- Accenture
- Altas Partners, LLC
- Amazin' Mets Foundation
- American Express Foundation
- Arch Capital Group
- Ardian Foundation
- Atlas Real Estate Partners
- Bank of America Charitable Foundation
- Bob's Discount Furniture
- Broadway Cares/Equity Fights AIDS
- BTIG, LLC
- Casa Alianza Suisse
- Cencora
- Central American Empowerment Fund
- Chick-fil-A Tri-State
- Cisco Systems
- Clark Family Charitable Trust
- Comic Relief US
- Compass International Holdings (formerly Anywhere Real Estate)
- Conrad N. Hilton Foundation
- Costco Wholesale Corporation
- Delta Air Lines
- Dream Outdoor
- Edrington Americas
- Garden of Dreams
- Goya Foods
- Hard Rock International
- Harry L. & June M. Swaim Foundation
- Humble Bundle
- John J. McDonnell Margaret T. O'Brien Foundation
- KBP Foods
- Kia America, Inc
- MetLife Foundation
- Mex-Am Cultural Foundation c/o Grant Herrmann Schwartz & Klinger LLP
- Morgan Stanley
- National Basketball Association
- National Basketball Players Association
- National Football League
- New Tradition
- New York Yankees
- Paragon Insurance Holdings
- Pimco
- Porticus
- Pret A Manger
- QBE Foundation
- Raikes Foundation
- Raskob Foundation for Catholic Activities
- Red Nose Day
- Rockefeller Brothers Fund
- Santander Bank
- Second Round Foundation
- ServiceNow
- Signature Aviation
- Silverstein Properties
- T-Mobile
- Take-Two Interactive
- TAO Group Hospitality
- The Annie E. Casey Foundation
- The Hearst Foundations
- The Lebensfeld Foundation c/o Sullivan & Cromwell LLP
- The Loyola Foundation, Inc.
- The O'Shea Family Foundation
- The Starbucks Foundation
- TransRe
- Tsunami Foundation
- Ulta Beauty Charitable Foundation
- UNIQLO USA
- Universal Music Group
- Virginia B. Toulmin Foundation
- Wells Fargo Foundation

Board Members and Executive Leadership

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- Andrew Bustillo
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- Denis Coleman
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- Ginger Pryor, Chief Strategy Officer
- Kristen Radia, Chief Financial Officer
- Courtney Underwood, Chief of People and Culture
- Jill Vorndran, Chief Development Officer



Alumni Letter

Dear Friends,

I want to take you back to where my story really began.

Not at my college graduation.

Not with applause or a degree in my hand.

It began quietly, in a hotel room, after another fight with my mom. That night, the fight was one too many. I asked my little brother to help me pack my things. I didn't cry. I didn't raise my voice. I just said, "Help me put my stuff in the car. I'm not coming back." I was too close to finishing school, too close to building a future, to keep sacrificing my peace just to survive a place that no longer felt safe.

That night, I paid for a room with two beds and I made a choice that still lives with me.

One bed held the things I needed like my work clothes, my school supplies, my toiletries. The other bed held what I wanted: comfort, softness, pieces of a life I hoped to have someday. I slept next to survival and left my wants behind.

For the next two weeks, my life became motion. I worked days as a social work intern, helping young people in residential care. I did food delivery in the evenings for gas money and safety, because for a young Black woman alone, a parked car can be dangerous. At night, I worked third shift at a group home. When the sun came up, I snuck into my office, slept in a chair for two hours, washed my face in a sink, and started again.

I had no bed. No shower. No place that felt like mine.

And then, I walked into Covenant House.

What met me there changed everything.

For the first time in a long time, I rested.

When I later chose to share my story, I thought I was just telling people what happened to me. I didn't realize how much I still needed to heal, or how powerful it would be to let others witness it. Sharing my story helped me close old wounds. It gave meaning to the nights I spent choosing survival over comfort.

What I never expected was how deeply my story would resonate with all of you.

Alumni Letter

People reached out to tell me they saw homelessness differently. I learned that my story helped others feel, even briefly, what so many young people live every day. One of the most meaningful moments of this year was serving as a speaker during a virtual Sleep Out with people from all over the country. I helped guide participants through an activity that mirrored the hardest decision of my life—choosing what to keep when survival demands everything. Watching people pause, struggle, and reflect reminded me why sharing my story matters. Empathy comes from moments like that.

Being invited into spaces like this, being trusted to lead, reflect, and be seen, has been part of my healing. Covenant House lifted my voice and gave me a place in a community that believes young people are worth investing in.

Today, I am 23 years old with a degree in social work. I work with young people who remind me of myself, and I show up as the safe place I once needed. I am committed to choosing young people when it matters most.

That day in the hotel room, I gave up material items that represented hopes and dreams I imagined for myself. It took me a long time to start a new collection, but now I'm holding on tight to the comforts and desires that I've worked hard for. That I know I deserve.

I'll leave you with this. Every time my story reaches someone, it proves that compassion is multiplying. That belief travels. That your support creates ripples you may never fully see.

If you gave to Covenant House this year, please know that your generosity lived in me. It lived in the bed I finally slept in. The voice I finally trusted. The future I am now building, and the young people I now serve.

Thank you for believing in us.

Thank you for choosing to care.

With gratitude and purpose,

Rashyah

Rashyah
Covenant House Michigan Alum





Covenant House®

Covenant House is a nonprofit
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